

Evening of June 2, 2023:

Our crews continue to address low water pressure impacting some Aqua New Jersey customers in Hamilton, Hamilton Square, Robbinsville and Chesterfield.

The team is working around the clock to address this issue, which was caused by a pump malfunction in one of our wells. We anticipate water pressure will improve significantly by tomorrow (Saturday) evening and will fully recover by Monday morning.

We apologize for the inconvenience this has caused our customers and remind them that:

- Your water has and continues to be safe to use and consume, despite low pressure.
- You can help the system pressure recover faster by conserving water. Please discontinue non-essential water activities and reduce water usage by taking shorter showers, stopping lawn irrigation and minimizing the use of washers and dishwashers.
- Please sign up for [WaterSmart Alerts](#) to get regular updates on water issues in your community.

Thank you for your patience - we will continue to coordinate with government and elected officials to keep our customers informed.

Previous messages:**June 2, 2023, at 1 p.m.:**

Aqua New Jersey customers in Hamilton and surrounding areas may be experiencing low water pressure due to emergency well maintenance.

Our crews have been working diligently to make adjustments in operations and water sources to minimize the impact to our customers. We anticipate pressure normalizing across the water system over the weekend and a full recovery by Monday morning. The water has and continues to be safe to use and consume despite the low pressure.

Our customers can help the system recover faster by conserving water. Please discontinue non-essential water activities, and reduce water usage by taking shorter showers, stopping lawn irrigation and minimizing the use of washers and dishwashers. We appreciate your efforts as every little bit helps you and your neighbors.

Our team will continue to coordinate with government and elected officials, and keep our customers informed of our progress.

For tips and tricks for conserving water, visit bit.ly/3IR6nlm.

Thank you for your patience, and we apologize for the inconvenience this has caused.